

OUR POLICY FOR FILING INSURANCE 2007

We do not file insurance claims in our office. However, we will give you supporting documents that you may submit along with a claim form from your particular insurance company when you file. We also **do not** accept assignment of benefits in the office. We require everyone to follow the payment plan given and receive their insurance benefits as reimbursement.

There are several reasons as to why we do not become involved in the process of filing claims and it actually works to your benefit that you deal directly with your carrier. When it comes to insurance benefits for orthodontia, there are numerous policies and procedures that each carrier uses. They will usually have a specific payment arrangement and/or filing instructions based on your unique plan. They will be more forthcoming and aggressive in taking care of your claim when they are dealing directly with you. On occasion, they may send us a standard form verifying that the patient is still in active treatment. When we are contacted directly by an insurance company with a specific request, we will always do our best to fulfill that request in a timely manner. However, it is best that you always follow up with your carrier when a document has been submitted to ensure they have received it. Please find the codes below that will assist you in filling out your claim form.

Initial Exams and Screening visits are given as a courtesy.

Orthodontic diagnostic records

D0330 (Panorex)

D0340 (Cephalometric)

D0350 (Photos)

D0470 (Models)

D9450 (Case Work-UP)

Early Limited Orthodontics: Fee as assigned

D8030: Adolescent dentition

D8040: Adult Dentition

Comprehensive Orthodontics: Fee as assigned

D8080

If you run into any problems with your insurance carrier, you may reach the North Carolina Insurance Commission @ 919-733-2032 or at their website address: www.ncdoi.com.